



**FOR IMMEDIATE RELEASE**



**Crawford & Company Names Larry C. Thomas CEO of Contractor Connection®**

**ATLANTA (March 14, 2013)** — Crawford & Company (NYSE: CRDA; CRDB), the world's largest independent provider of claims management solutions, has named Larry C. Thomas to the new position of chief executive officer of Contractor Connection®. Thomas previously served as president for Contractor Connection, which provides insurers with an efficient, high-quality managed repair vendor network for residential and commercial property claims programs and has more than 4,500 members operating in the United States and Canada.

In his new role Thomas is responsible for the management, operations, and strategic direction of Contractor Connection, including focusing on improving quality assurance for the insurance carrier clients and enhancing business opportunities for their contractor business partners. He reports to Kevin Frawley, CEO of Crawford's Property & Casualty business in the Americas region.

"Larry Thomas' deep management experience, dedication to quality, and success at growing his business make him the natural choice for CEO," said Frawley. "For more than a dozen years Larry has worked to make Contractor Connection a leader in its field, and his new position reflects the strength of his accomplishments during that time. We congratulate him and look forward to his continued success."

Thomas has been president of Crawford Contractor Connection since 1999. He started his career in 1983 with Crawford as a multi-line adjuster in the property/casualty area. Other positions he has held with the company include branch supervisor, unit manager, and various branch manager positions as well as regional vice president for Crawford's Western Region.

Thomas received a bachelor's degree in history from the University of California, Los Angeles, and has completed the Advanced Executive Education Program sponsored by the Wharton School of Business and the American Institute of CPCU. He currently serves on the Board of Directors for the Jacksonville Better Business Bureau.

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**About Contractor Connection**

Contractor Connection offers a network of more than 4,500 contractors in the United States and Canada. After initially providing services to insurers and their policyholders, the network launched a consumer program in 2010. Property owners interested in home improvement projects can access Contractor Connection’s credentialed network to provide bids for their work.

**About Crawford**

Based in Atlanta, Ga., Crawford & Company ([www.crawfordandcompany.com](http://www.crawfordandcompany.com)) is the world's largest independent provider of claims management solutions to the risk management and insurance industry as well as self-insured entities, with an expansive global network serving clients in more than 70 countries. The Crawford System of Claims Solutions® offers comprehensive, integrated claims services, business process outsourcing and consulting services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. The Company’s shares are traded on the NYSE under the symbols CRDA and CRDB.



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