



FOR IMMEDIATE RELEASE



For more information, contact:
Bruce Swain, CFO
at 404-300-1051
bruce_swain@us.crawco.com

Crawford & Company Announces Earnings Conference Call

ATLANTA - Crawford & Company (www.crawfordandcompany.com) (NYSE: CRDA and CRDB), the world's largest independent provider of claims management solutions to insurance companies and self-insured entities, will issue its earnings release on Monday, November 4, 2013 at 7:00a.m. Eastern Time.

The quarterly conference call, to discuss its quarterly earnings and other developments, will be held on Monday, November 4, 2013, at 3:00p.m. Eastern Time. The call can be accessed by dialing 1-800-374-2518 (US and Canada) or 706-697-7543 (International), **Conference ID: 87285900**.

The financial and statistical information for the earnings call will be placed at Crawford & Company's web site at www.crawfordandcompany.com/quarterlyreleases.

This call is being webcast by Thomson/CCBN and can be accessed at Crawford & company's web site at www.crawfordandcompany.com/about-us/investor-relations/quarterly-earnings.

The webcast is also being distributed through the Thomson StreetEvents Network. Individual investors can listen to the call at www.earnings.com, Thomason's individual investor portal, powered by StreetEvents. Institutional investors can access the call via Thomson StreetEvents (www.streetevents.com), a password-protected event management site.

Page 2

Based in Atlanta, Ga., Crawford & Company (www.crawfordandcompany.com) is the world's largest independent provider of claims management solutions to the risk management and insurance industry as well as self-insured entities, with an expansive global network serving clients in more than 70 countries. The Crawford System of Claims Solutions[®] offers comprehensive, integrated claims services, business process outsourcing and consulting services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. The Company's shares are traded on the NYSE under the symbols CRDA and CRDB.

###