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## **Crawford & Company Announces Changes to Management of European Business**

*Kieran Rigby Appointed Chief Executive Officer, Europe*

**LONDON** – Kieran Rigby has been named as chief executive officer of Crawford & Company in Europe with immediate effect. He will be based in the UK. Rigby replaces the former CEO Mark Harman.

Rigby previously served as chief executive officer of GAB Robins, and will now head up Crawford in Europe excluding the UK. “Kieran has very strong experience in leading large organisations in different countries, having served as the chief executive officer of GAB Robins in the Republic of Ireland, Australia, Asia and the UK. He has a solid track record of developing profitable operations. Together with his strong client orientation and his leadership skills, he is ideal to take Crawford forward and I formally welcome Kieran to my leadership team,” said Ian Muress, chief executive officer, Europe, Middle East, Africa & Asia Pacific.

Rigby has been involved in loss adjusting and claims management activities for almost 30 years. During that time he managed the GAB Robins business in Ireland before moving to Sydney for several years to run the Australian operation. Whilst there, he also assumed responsibility for the Asia-Pacific and South African regions. He returned to London in 2005 to head GAB Robins.

Kieran is a Fellow of both the Chartered Insurance Institute and the Chartered Institute of Loss Adjusters and a former president of FUEDI, the Federation of European Loss Adjusting Associations.

**MORE**

**Page 2 . . . Crawford & Company Announces Changes to Management of European Business**

Muress went on to say, “Mark played a key role in developing Crawford’s strategic plans across Europe and is well respected in the business. We wish him well for the future.”

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**Notes to News Editor:**

**About Crawford**

Based in Atlanta, Ga., Crawford & Company ([www.crawfordandcompany.com](http://www.crawfordandcompany.com)) is the world's largest independent provider of claims management solutions to the risk management and insurance industry as well as self-insured entities, with an expansive global network serving clients in more than 70 countries. The Crawford Solution™ offers comprehensive, integrated claims services, business process outsourcing and consulting services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. The Company’s shares are traded on the NYSE under the symbols CRDA and CRDB.



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